

HOMELESSNESS AWARENESS MONTH TOOLKIT- 2019

During the month of November, Contra Costa will join national efforts to increase awareness and promote solutions to ending homelessness. Last year, nearly 7,000 homeless men, women, and children in Contra Costa County used homeless services. We each can play a part in ending homelessness in our community.

WHAT CAN I DO?



LEARN

Come to a community event or Continuum of Care meeting. Know the statistics about homelessness in your community. Stay up to date on leading issues by receiving updates on policy and best practices.

ADVOCATE

Talk to elected officials, friends and neighbors about options to help address homelessness in your community.

SUPPORT

Volunteer with your local church or service provider. Donate items or money to a local homeless provider. Donate to the Contra Costa Housing Security Fund.

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CALENDAR OF EVENTS

November 2019

05 Tuesday

9:00 am reception
9:30 am presentation

First Floor Lobby
County
Administration
Building; 651 Pine St.
Martinez

07 Thursday

1:00 pm - 3:00 pm

Sequoia/Grizzly
Room
2380 Bisso Lane
Concord

07 Thursday

6:30 pm

Martinez Junior
High School
1600 Court Street
Martinez

16 Saturday

8:00 am - 10:00 am

The Laundry Basket
2820 Pacheco Blvd.
Martinez

16 Saturday

9 am - 1 pm

Shelter, Inc.
1333 Willow Pass
Road
Concord

HOMELESSNESS AWARENESS MONTH CELEBRATION AT BOARD OF SUPERVISORS

Join community members and advocates for a reception at 9 am and then a presentation after 9:30 am as we receive a proclamation declaring November Homelessness Awareness Month and present awards to the winners of the Outstanding Landlord, Outstanding Volunteer, Innovation and Outstanding Jurisdiction awards.

COUNCIL ON HOMELESSNESS MEETING

The Contra Costa Council on Homelessness, appointed by the Board of Supervisors, provides advice and input on strategies to end homelessness Contra Costa County. For more details go to: cchealth.org/h3/coc/

MARTINEZ FORUM ON HOMELESSNESS

Join a panel of experts from Contra Costa County and the City of Martinez who will provide an overview of the problem and answer questions. Residents, business owners, stakeholders, and anyone interested in learning more are all welcome to attend.

CLEAN START LAUNDRY & SHOWERS

Laundry service (2 loads per guest), showers and a hot meal for people experiencing homelessness.

THANKSGIVING BOX ASSEMBLY

Need volunteers to help sorting food and assembling Thanksgiving food care packages for families struggling with homelessness. This includes those in the shelter and those who have recently found housing with the help of SHELTER, Inc. Contact: Yareth.Rodriguez@shelterinc.org

CALENDAR OF EVENTS

26

Tuesday

A COMMUNITY CONVERSATION ON HOMELESSNESS IN CONCORD

Be part of the solution. Join the City of Concord, Contra Costa Health, Housing, & Homeless Services, Shelter Inc., and the Concord Library at this event to help us build homelessness awareness. Open to all.

28

Thursday

GIVING THANKS AT THANKSGIVING

A community Thanksgiving meal with all the trimmings. Anyone who needs a homestyle meal served with love is welcome. Contact person: Lynnette Campbell 925-864-3627

11:30 am

First Lutheran Church
4000 Concord Blvd.
Concord

28

Thursday

THANKSGIVING DINNER AT GRIP

People experiencing homelessness and food insecurity are welcome to enjoy a delicious hot meal at the Greater Richmond Interfaith Program (GRIP) and feel welcomed and cared for during this holiday season. Contact Kathleen Sullivan @ 510-233-2141x302 with questions.

11:30 am

GRIP
165 22nd Street
Richmond

FRIDAYS

9 am - 1 pm

360 Ferry Street
Martinez

CLEAN START SHOWERS

Hot shower, haircuts and clothing (in partnership with the City of Martinez, CORE, County Mobile Health Clinic, and Loaves and Fishes)

ANYDAY

Before 5 pm

2815 Contra Costa Blvd.
Pleasant Hill

ST. VINCENT DE PAUL SOCIETY STORE

Once a month, people experiencing homelessness can come pick out a set of clothes without a St. Vincent De Paul voucher. Please bring a form of identification. Contact Anita Hernandez at 925-934-5063



HOMELESS?

LOSING YOUR HOUSING?

CALL 211 or

Text "HOPE" to 20121

FREE CONFIDENTIAL SERVICE AVAILABLE 24/7

Callers will be matched and referred to appropriate programs

WALK INTO A CARE CENTER

Coordinated Assessment Referral and Engagement (CARE) Centers can provide help with:

- Showers
- Food
- Laundry
- Case management
- Benefits enrollment
- Health care services
- Mental health services
- Substance use disorder services
- Housing search assistance
- Screening and referrals for housing /utility assistance

CONCORD

(Next to Concord Adult Shelter)

*2047-A Arnold
Industrial Way*

M-F: 8 am-4 pm

RICHMOND

(GRIP)

165 22nd Street

M-F: 9 am-5 pm

WALNUT CREEK

(Trinity Center)

*1300 Boulevard Way
(temporary location)*

**M-F: 8 am-4 pm
Wednesdays: Noon-4 pm
is Women Only**



¿ESTÁ DESEMPARADO?

¿VA A PERDER SU VIVIENDA?

LLAME AL 211 o envíe el mensaje

'HOPE' al 20121

SERVICIO CONFIDENCIAL GRATUITO DISPONIBLE 24/7

Las personas que llamen serán colocadas y derivadas a los programas apropiados

VISITE UN CENTRO DE CUIDADO

Los Centros de Intervención, Evaluación y Derivación Centros de Cuidado (Coordinated Assessment Referral and Engagement, CARE) pueden ayudar con:

- Baños con ducha
- Alimentos
- Lavado de ropa
- Administración de caso
- Inscripción para beneficios
- Servicios de atención médica
- Servicios de salud mental
- Servicio para trastorno por abuso de sustancias
- Asistencia para búsqueda de Vivienda
- Evaluación y derivaciones para asistencia con Vivienda/ servicios públicos

CONCORD

(Al lado del Refugio para adultos de Concord)

2047-A Arnold
Industrial Way

Lu-Vi, de 8 am a 4 pm

RICHMOND

(GRIP)

165 22nd Street

Lu-Vi, de 8 a.m. a 5 p.m.

WALNUT CREEK

(Trinity Center)

1300 Boulevard Way
(dirección temporal)

Lu-Vi de 8 a.m. a 4 p.m.
Miercoles: 12 pm-4 pm solo mujeres

Contra Costa Homeless Continuum of Care (CoC) 2018 Annual Report - Executive Summary

Service Data and PIT Data

The 2018 CoC Annual Report compiles data from the Point in Time Count (PIT), Service data from Homeless Management Information System (HMIS), and consumer surveys and interviews. Using these data sources allows the CoC to identify significant successes and inform future programming. In 2018 the CoC experienced increases in:

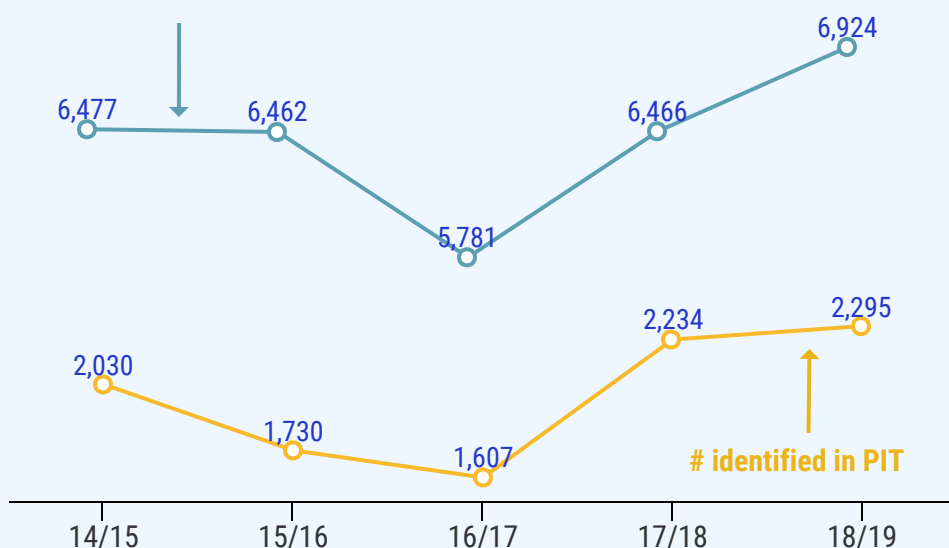
-  **Resources**
-  **People served**
-  **People housed**
-  **Income earned**
-  **Vulnerable populations served**
-  **Community partnerships**

The 2019 Point in Time Count was conducted in January 2019, immediately after the 2018 calendar year ended, making the annual PIT count a valuable indicator of program impacts or community trends that took place during the previous calendar year.

Five-Year Trends in PIT and Service Data







The 5-year trend in the number of people identified in PIT and number of people served in the CoC reflect a decrease in 2016 when outreach and service centers were lost due to organizational changes in the CoC. As these crisis services were restored across the county in 2017, the number of people served and identified increased significantly. Service data below reflects calendar year and PIT counts are conducted every year in January.

served in homeless programs (Service Data)






Sub-Populations Trends

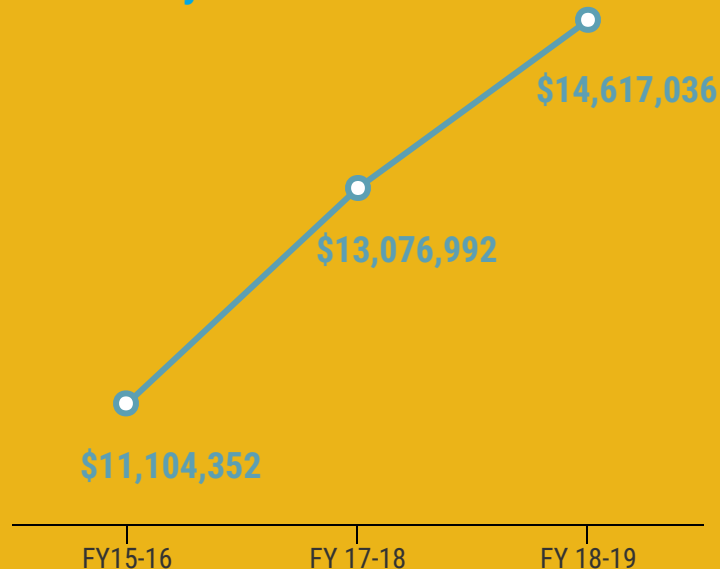
Some sub-populations, particularly the most vulnerable, have experienced increases in the CoC, others have had decreases over the past five years.

- Adults w/ disabilities: 22% 
- Single adults: 26% 
- Seniors (62+): 97% 
- Veterans: 11% 
- Families: 16% 
- Transition Age Youth: 25% 

2019 PIT Count

-  668 sheltered individuals:
62 families, 476 single adults
-  1,627 unsheltered individuals:
37 families, 1,499 single adults
-  114 veterans
191 children in families
129 transition age youth (18-24)
165 seniors (62+)

Three-year HUD Allocation Trend



32% increase in HUD funding over three years

CoC Monthly In-flow and Out-flow

Service Data helps identify how many people are served each month, including how many are enrolling into the system (in-flow) and how many exit (out-flow).

2,450 Average Served per Month

415 Average
Monthly In-flow



412 Average
Monthly Out-flow

+36

Based on 2018 average monthly in-flow and out-flow, the system of care would gain an additional 36 individuals per year

2018 Outcomes and Performance Measures

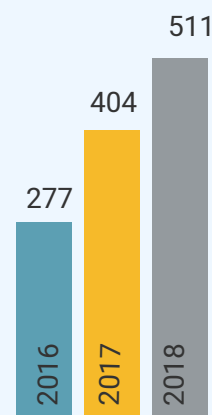
2019 Point in Time Count -- City Count Representation



97% **retention rate** in Permanent Supportive Housing programs

58% of CORE **outreach consumers** had a **positive outcome** (entered shelter, warming center and/or SUD treatment)

Avg # Days Homeless prior to Permanent Housing



Exits to Permanent Housing



In 2018, 58% of persons served in temporary and rapid rehousing exited to permanent housing

MORE INFORMATION

For more information related to data, policy options, challenges and strategies visit the websites below

CONTRA COSTA CONTINUUM OF CARE

The Contra Costa Continuum of Care is a forum in which advice and input on strategies to end homelessness Contra Costa County are presented and discussed.

cchealth.org/h3/coc/

EAST BAY HOUSING ORGANIZATION (EBHO)

EBHO is a member-driven organization working to preserve, protect, and create affordable housing opportunities for low-income communities in the East Bay by educating, advocating, organizing, and building coalitions.

ebho.org

HOUSING AND URBAN DEVELOPMENT (HUD)

Federal information on funding and performance/data for homeless housing and services.

**www.hud.gov/grants
hudhdx2.info**

HOUSING CALIFORNIA

The voice in the state Capitol for children, seniors, families, people experiencing homelessness, and everyone who needs a safe, stable, affordable place to call home.

housingca.org

NATIONAL ALLIANCE TO END HOMELESSNESS (NAEH)

National Alliance to End Homelessness is a nonpartisan organization committed to preventing and ending homelessness in the United States.

endhomelessness.org

NONPROFIT HOUSING ASSOCIATION OF NORTHERN CALIFORNIA (NPH)

The Non-Profit Housing Association of Northern California (NPH) activates our members to make the Bay Area a place where everyone has an affordable and stable home.

nonprophousing.org

ADVOCATE



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Advocacy Talking Points

Agencies serving people experiencing homelessness in our community are doing incredible work with minimal resources.

- In 2018, 1,043 people experiencing homelessness in Contra Costa were placed in permanent housing, despite a very tight housing market.¹
- 97% of formerly homeless households placed in Contra Costa Permanent Supportive Housing programs (housing with supportive services for persons with disabilities or severe or chronic health conditions) retained their housing for at least 12 months.²
- Transition aged youth (18-24), Veterans, and families have all experienced decreases in homelessness in Contra Costa over the past 5 years.³
- The County, six cities, BART, and Public Works now fund CORE outreach teams to ensure that their residents have access to vital homeless services.

Homelessness is still a big concern in Contra Costa.

- In 2018, 6,924 people used homeless services in Contra Costa.⁴
- In our county, people remain homeless an average of 511 days before being housed.⁵
- Contra Costa only has capacity to meet 5% of the need for Permanent Supportive Housing.⁶
- Over 2,200 students in Contra Costa accessed homeless services in 2018, according to the County Office of Education.⁷
- The number of seniors over age 62 and the number of adults with disabilities experiencing homelessness have increased by 97% and 22% respectively over the past five years.⁸

¹ Contra Costa County Homeless Continuum of Care 2018 Annual Report, p. 5, <https://cchealth.org/h3/coc/pdf/Annual-Report-2018.pdf>

² Ibid.

³ Contra Costa County Homeless Continuum of Care 2018 Annual Report, p. 4, <https://cchealth.org/h3/coc/pdf/Annual-Report-2018.pdf>

⁴ Ibid.

⁵ "Contra Costa System Map" report by Technical Assistance Collaborative presented 8/20/19. <https://cchealth.org/h3/coc/reports.php#Map>

⁶ Ibid.

⁷ Contra Costa County Homeless Continuum of Care 2018 Annual Report, p. 14, <https://cchealth.org/h3/coc/pdf/Annual-Report-2018.pdf>

⁸ Contra Costa County Homeless Continuum of Care 2018 Annual Report, p. 22, <https://cchealth.org/h3/coc/pdf/Annual-Report-2018.pdf>



2019 Contra Costa Homelessness Fact Sheet



There is something you can do to help end homelessness.

Support preservation and development of affordable housing

- New affordable housing MUST include units targeted to Very Low (VLI) (households of 4 making less than \$73,300) and Extremely Low Income (ELI) (households of 4 making less than \$44,000) renters to prevent and reduce incidents and longevity of homelessness.⁹
- Contra Costa County needs over 30,000 more affordable rental homes to meet the needs of its lowest income renters (VLI and ELI).¹⁰
- In Contra Costa, renters need to earn nearly 3 times the local minimum wage to afford the median monthly asking rent of \$2,286.¹¹

Become a Champion

- Support responsible policies to protect tenants from landlord abuse, unreasonable rent increases and arbitrary evictions.¹²
- Publicly support funding of programs and partnerships aimed at ending homelessness.
- Advocate to state and federal representatives for additional funding.
- Participate in public comment opportunities regarding homeless and housing related policies being considered at the local, state and federal level.

Get Educated

- Follow the National Alliance on Ending Homelessness, Housing California, and Non-Profit Housing Association to learn more about policy and legislative issues in homelessness and housing.
- Reach out to the Contra Costa Health, Housing and Homeless Services Division (H3) for a presentation to your Council and/or staff about homelessness in Contra Costa.
- Subscribe to the Contra Costa Continuum of Care newsletter at <https://cchealth.org/h3/sign-up.php>

For more information, contact Health, Housing & Homeless Services at contracostacoc@cchealth.org or call 925-608-6716

⁹ Contra Costa Housing Partnership, "Contra Costa County's Housing Emergency Update, May 2019, page 2. <https://1p08d91kd0c03rlxhmhtydp-wpengine.netdna-ssl.com/wp-content/uploads/2019/05/Contra-Costa-HNR-2019-Final.pdf>

¹⁰ Ibid.

¹¹ Ibid.

¹² "Affordable Housing 2019-20" Guidebook. East Bay Housing Organization. Page 4. <http://ebho.org/resources/guidebook/>
© 2018

PARTICIPATE & SUPPORT



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VOLUNTEER OPPORTUNITIES



CONTRA COSTA INTERFAITH HOUSING (CCIH)

WHAT

Adults and Sophomore-Senior high school aged volunteers provide academic and mentoring support to children from extremely low-income homes in grades K-12.

WHEN

August through June, one afternoon per week (Monday-Thursday) for the entire school year.

WHERE

Pittsburg, Pleasant Hill & Concord sites

CONTACT

www.ccinterfaithhousing.org/volunteer

FIRST LUTHERAN CHURCH

WHAT

Help preparing and serving Thanksgiving meal

WHEN

Thursday, November 28
Time TBD

WHERE

First Lutheran Church
4000 Concord Blvd.
Concord

CONTACT

Electronic sign up at
www.flcconcord.org

GREATER RICHMOND INTERFAITH PROGRAM (GRIP)

WHAT

Thanksgiving Dinner prep, serving, and clean up

WHEN

Thursday, November 28th
Time TBD

WHERE

GRIP
165 22nd Street
Richmond

CONTACT

510-233-2141 x 302

VOLUNTEER OPPORTUNITIES



LOAVES & FISHES

WHAT

Light food preparation, serve hot meal buffet style with other volunteers, cleanup. A fun & rewarding experience.

WHEN/WHERE

Pittsburg 9:30am to 1:15pm
Monday - Friday
Antioch 10:15am to 1:00pm
Monday - Friday
Oakley 10:15am to 1:00pm
Monday - Friday
Martinez 9:30am to 1:00pm
Monday - Friday

CONTACT

Go to
<http://www.loavesfishescc.org/>
or email
info@loavesfishescc.org

SHELTER, INC.

WHAT

Volunteers are needed to provide and serve dinner for homeless families living at our emergency shelter in Martinez. By providing a meal, you're providing a family dining experience while ensuring no one goes hungry. Your participation and support is greatly appreciated!

WHEN

Evenings

WHERE

Shelter, Inc.
1333 Willow Pass Road
Concord

CONTACT

Yareth Rodriguez at
yareth.rodriguez@shelterinc.org

DONATION WISH LIST



CONTRA COSTA CONTINUUM OF CARE (COC)

The Contra Costa Housing Security Fund covers costs that can prevent many people, including seniors, veterans and families, get back into housing, and protects property owners who offer these screened renters an opportunity.

<http://cchealth.org/h3/hsf/>

CONTRA COSTA INTERFAITH HOUSING (CCIH)

Gifts of Thanksgiving: provide \$25-\$50 FoodMaxx or Safeway Gift Cards for families in housing programs; feminine hygiene products of all kinds; DIAPERS sizes 1 through 6; -Cinemark or Fandango movie passes; Welcome kits (laundry basket filled with cleaning supplies, key chain, \$25 FoodMaxx or Safeway card); paper products; printer paper; cleaning supplies; \$2-\$10 prizes for K-8th graders; raffle prizes (new items; \$5-\$20 value)

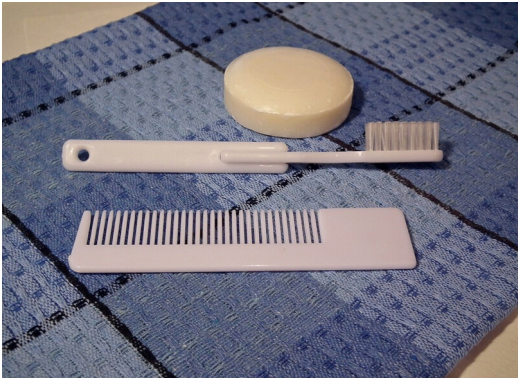
Contact Sandibel Arnold at 925-448-2004 or
sarnold@ccinterfaithhousing.org

GREATER RICHMOND INTERFAITH PROGRAM (GRIP)

Coats for children and adults, toiletries, men's clothing, shoes for children and adults, socks and undergarments for children and adults, financial donations to support homeless and feeding programs.

Call Kathleen Sullivan • 510 233 2141 ext 302

DONATION WISH LIST



HEALTH HOUSING AND HOMELESS SERVICES (H3)

Commonly needed items for shelters and/or CORE outreach teams include: adult size bikes with security chain/lock, blankets, cases of water, clothing for both male and female adults for warm and cold weather, feminine hygiene products, gently used shoes, gift cards \$5-\$10 (i.e. Walmart, Target). non-perishable foods, school supplies, sleeping bags, socks/underwear, sunblock, oillet paper/baby wipes/hand wipes, travel size toiletries (hair products, brushes, combs, toothpaste/brushes, lotion, etc.), umbrellas and raincoats, used backpacks/duffle bags

Call 925-608-6700 or homelessprogram@cchealth.org for drop off

LUTHERAN SOCIAL SERVICES OF NORTHERN CA/MI CASA

Hygeine items and household cleaning products (multi-purpose soap, dish soap, sponges)

Contact Rachel Flores • rflores@lssnorcal.org • 925-825-1060 x20

MT. DIABLO UNIFIED SCHOOL DISTRICT

Ready to eat foods/snacks for students who qualify for our Homeless Outreach Program for Education (H.O.P.E) and Foster Youth Services (FYS) programs. These foods are available to HOPE and FYS students at the high schools who can come in for snacks between classes. Typically, we ask for granola bars, fruit cups, cup-o-noodles, and other ready to eat foods.

Contact Sandra Wohali • 925-383-3396

DONATION WISH LIST



SAN PABLO ROTARY

Coats for men, women and children. Cash donations to purchase personal items.

Contact Ray Castro at 510-260-4943

SHELTER, INC.

New sleeping bags, adult and kids sizes, as well as new water canteens and umbrella to protect those who are living on the streets and in their cars. Help us ensure that no one is cold this winter.

All donations must be received between November 1 - November 30
Please drop off at 1333 Willow Pass Road, Suite 206, Concord CA 94520.

Help over 200 low-income families celebrate Thanksgiving! TURKEY—gift cards (\$15 to \$20) to local grocery stores. Please no fresh or frozen turkeys.

CANNED FOOD/PANTRY FOOD candied yams•beans•chicken stock•biscuit mix•corn •canned ham or chicken•cranberry sauce •gravy mix•cream of mushroom soup• instant mashed potatoes•Green beans•Pasta noodles•Mixed vegetables•Pasta sauce•turkey soup •rice•french fried onions•salt and pepper•fruit•stuffing mix DESSERTS- pumpkin pie mix•pudding mix•Jello mix•cookie mix•cake and/or brownie mix DRINKS- powdered drink mix (punch, teas, Crystal Light)• hot cocoa•coffee•water SNACKS- peanuts• crackers• mixed nuts• raisins EXTRAS- can opener• oven mitts•napkins• tin foil• kitchen gadgets

Don't have time to shop? Monetary (cash / check) contributions are gladly accepted and will be used to purchase more Thanksgiving food.

Contributions can be mailed or delivered to SHELTER, Inc., P.O. Box 5368, Concord CA 94524. ALL FOOD DONATIONS WILL BE ACCEPTED THROUGH FRIDAY NOVEMBER 15 at 3PM

DONATION WISH LIST



WINTER NIGHTS FAMILY SHELTER

New Tents (10 X 10 & 14 X 8 & 10 X 8), sleeping bags, pillows (new) socks

Contact Bill Shaw •925-435-2074 •bill@cccwinternights.org

Donate To The Contra Costa Housing Security Fund

As a senior on a fixed income, James couldn't pay all his bills after a steep rent increase, and he eventually lost his housing. After months of hard work, he has new affordable housing lined up but those unpaid bills now stand in the way of James getting out of a shelter and into a home where his grandchildren can visit.



Your donation to the Contra Costa Housing Security Fund can help end homelessness for James and others like him.

This community fund covers costs that can prevent many people, including seniors, veterans and families, get back into housing, and protects property owners who offer these screened renters an opportunity.

What your donation can do:

\$25	One credit check
\$50	One housing application fee
\$100	One utility deposit
\$500	Rental Assistance for one month
\$1000	Eviction prevention for a veteran
\$2500	Security deposit for a family of four

Help us raise \$50,000!

Donate Online at:
cchealth.org/h3/hsf/

Send check to:
Contra Costa Regional Health Foundation
50 Douglas Drive, Suite 312, Martinez, CA 94553
**in memo section, write "Housing Security Fund"*



THANK YOU!

The Council on Homelessness would like to recognize all of the community partners, agencies and individuals who work hard every day to improve the lives of people experiencing homelessness in Contra Costa.



Contra Costa Council on Homelessness
cchealth.org/h3
925-608-6700