

US

FARO Technologies Inc 250 Technology Park Lake Mary FL 32746-7115 Phone No: 250-374-8005 Fax No: Email: Lon.Connor@faro.com	Remit to: FARO Technologies, Inc. P.O. Box 116908 Atlanta, GA 30368-6908	Quotation No:20176816Quote Date:03/29/2018Expiration Date:05/31/2018Regional Manager:Scott SchachtAccount Manager:Daniel TirapelliSales Support:Lon Connor	
		Ship:	Ground
Bill To : City of San Pablo	Ship To : City of San Pablo	Payment Terms:	Net due in 30 days with approved credit
13880 San Pablo Ave San Pablo CA 94806-3704 US	Brian Bubar 13880 San Pablo Ave San Pablo CA 94806-3704	Delivery Terms: Delivery Date:	EXW origin 4-6 Weeks

San Pablo CA 94806-3704

US

Taxes on quote are \$3,434.97

Qty	Item No.	Description	Unit Price	Discount	Ext. Price
1	LS-8-S-70	3D_HW_LS_FocusS 70	36,740.00	3,674.00	33,066.00
		Laser Scanner FocusS 70 ships with: 1x FocusS 70, with HDR photography, with GPS, compass, altimeter (barometer), dual-axis compensator, WLAN, IP rating 54, 1x Battery Power Block, 1x Battery Power Dock, 1x 90W Power Supply, 1x Optic Cleaning Fluid, 3x Optic Cleaning Tissues, 1x 32GB SD card, 1x SD card reader, 1x SD card cover, 1x rugged transport case, calibration certificate, 1 year manufacturer guarantee and a quick start guide. Please notice: the lead-time may take up to 10 weeks or more after receipt of written order.			
1	SOFTS0369	3D_SW_SC_SCENE Dongle Hard lock (USB Dongle) for one SCENE single user license. SCENE licenses purchased separately.	190.00	43.70	146.30
	FARO www.fet.tos				

PURCHASE AGREEMENT AND CONDITIONS OF SALE Customer will pay any federal, state and local taxes. All conditions of sale, service and warranty as described in FARO standard purchase conditions currently on file with FARO are made as part of this Quotation and are incorporated herein by reference (02FRM522). DR12 PLEASE REFERENCE FARO QUOTE NUMBER ON ALL DOCUMENTS. BY REFERENCING FARO QUOTE, CUSTOMER AGREES TO SAID TERMS AND CONDITIONS AS LISTED ON FARO QUOTATION.



Qty I	Item No.	Description	Unit Price	Discount	Ext. Price
1 \$	SOFTS0302	3D_SW_SC_SCENE SCENE software is designed for viewing, administration and working on, of extensive 3D scan points. It allows the user to manipulate raw 3D scan points and acquire with analysis functions initial point cloud data comprehension. Complete workspace creation and manipulation tool. Contains all functionality of FARO Scout plus functions required for scan placement.	6,110.00	1,405.30	4,704.70
1 ,	ACCSS8001	3D_AC_LS_FocusS Battery Power Block Power Block battery for FARO Focus S and Scan Localizer	590.00	135.70	454.30
1,	ACCSS6005	3D_AC_LS_Carbon Fiber Compact Tripod High-level carbon fiber tripod for Focus3D X 330 and Focus 3D X 130.	1,150.00	264.50	885.50
1 -	TR-SCN-POS-FOR-O	OnSite Forensics Cust-Site Upg. 5 Day Additional travel and lodging fees may be required for travel outside the US and Canada.#	8,300.00	0.00	8,300.00



Qty Item No.	Description	Unit Price	Discount	Ext. Price
1 SOFT-FZ-3DA-01-L	FARO Zone 3D Advanced Existing Customers Customer loyalty pricing for existing FARO software customers	1,495.00	343.85	1,151.15
	who want to switch to FARO Zone 3D ADVANCED. Advanced version of FARO Zone 3D used to			
	create 2D and 3D scene diagrams and animations, perform crash and crime scene analysis, and create			
	impressive, courtroom presentations. Open diagrams created with other FARO Forensics software. Import point			
	clouds captured by drones and Laser Scanners and directly open SCENE software projects. Includes one (1) year of			
	maintenance with product updates and upgrades (as available) and top tier technical support.			
1 SWS-FCS-3Y	3D_WA_LS_FocusS Warranty_3Y_STAND	8,390.00	0.00	8,390.00
	Standard warranty for the FARO Laser Scanner FocusS. Included: free recertification of the FARO FocusS once a year at FARO service centre, free repair of			
	damages which are not caused by the user, technical Hotline support, return shipping charges. Duration: 3 years, considers 3 year factory warranty (included with yearly			
	service). Only available at the point of sale of a new unit. Services based on our General terms and conditions of maintenance.			
1 SMA-SC-3Y	3D_MA_SC_SCENE Maintenance_3Y_STAND	2,540.00	0.00	2,540.00
	Maintenance for SCENE software. Includes SCENE software upgrades during the term of the contract. Duration: Three (3) year. Scope of service according to the conditions of the SCENE maintenance contract.			



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 Order Total:
 65,505.00

 Discount Amount:
 -5,867.05

 Shipping Total:
 38.00

 Total in USD:
 59,675.95



Suggested Optional Items

Qty	Item No.	Description	Unit Price	Discount	Unit Price
1	ACCSS0299	80Mm Koppa Target Set W/ Trajectory Rods	1,440.00	331.20	1,108.80
		A combination set of 12 80mm targets - 6 magnetic base targets, 6 trajectory mount. Includes 6 1/4" x 10" aluminum, magnetic base stand-off rods. All shipped in a plastic storage crate.			
1	SOFTS0334	3D_SW_SC_SCENE Extension Forensic	2,040.00	469.20	1,570.80
	۳	Extension of FARO SCENE software with additional features			
	SCENE FARO wearson	for forensic applications.			
1	APPS01002	3D_SW_AP_SCENE Video Pro App	1,370.00	315.10	1,054.90
		SCENE Video Pro App, for			
	SCENE	SCENE single user license Plug-in for SCENE to create animated videos from scan data.			
	FARO				



Additional Information

QUOTE TERMS

To accurately and promptly process your order, the following information is required with your Purchase Order:

- 1. Purchase Order Number (PO#)
- 2. Bill To AND Ship To Address (even if they are the same)
- 3. Net 30 or Sooner Payment Terms
- 4. Prepay and Add Freight Charges OR Collect (with your shippers Account #)
- 5. Method of Shipment (Best Way, Ground, Overnight, 2DAY)
- 6. FOB Origin or Destination (for GSA and Warranty ONLY Customers)
- 7. FARO Quote Number
- 8. PO Signed and Dated
- 9. Ship To State Tax Exemption Certificate OR acknowledgement to charge tax
- 10. Signed Credit Application (New Customers ONLY)

Quoted delivery terms are contingent upon timely receipt of all above listed items.

CALIBRATION CAPABILITIES

FARO meets the calibration requirements of ISO 17025 for FARO USB FaroArms and Bluetooth Gage, and Laser Trackers (when B89 or Standard Calibration for Vantage is requested). If another calibration standard is required please discuss with your Customer Service representative.

FARO USB FaroArms and Bluetooth Gage are certified using calibration procedures developed in accordance with ASME B89.4.22.

FARO Laser Trackers are certified following FARO internal procedures developed in accordance with ISO9001:2008. The ASME B89.4.19 System Calibration (Part #: 960-02589) is an additional calibration process to our FARO Standard Calibration (Part #: ACC-00). The tracker must be put through our standard calibration first before an ASME B89.4.19 System Calibration.

FARO follows the recommendation of the ASME B89.4.22-2004, Appendix J, in the application of the decision rule to testing results. This appendix states "B89 standards that adopt standards referencing ISO 14253-1 as a normative standard shall explicitly state a different default decision rule, where the 4:1 simple acceptance and rejection rule from B89.7.3.1 shall be the default rule unless a different rule is specified.

GSA QUOTE

Pricing, terms and conditions per GSA contract . Expiration of contract .

STANDARD TERMS AND CONDITIONS OF SALE

These standard terms and conditions of sale are the only terms and conditions, oral or written, applying to the sale of equipment, Software, other products or services ('Product') to Purchaser except for additional terms consistent with these standard terms and conditions on prices, quantities, delivery schedules, and the description of the Products as set forth in an order issued by FARO or approved by FARO (each, an 'Order'). FARO hereby objects to and rejects any other terms or conditions appearing on, incorporated by reference in or attached to any purchase order, acceptance, acknowledgement, invoice, transmittal or other document and FARO's acceptance of any Order is expressly made conditional on Purchaser's acceptance of these standard terms and conditions. FARO's failure to object to any provision contained in a document or communication from Purchaser shall not be a waiver of these standard terms and conditions. FARO's failure to object to nor y provision contained in a document or communication from Purchaser shall not be a waiver of these standard terms and conditions. Acceptance of which may be delivered to Purchaser in electronic form by FARO shall be deemed to have occurred upon the earlier of (i) executing or accepting these standard terms and conditions, (ii) executing or accepting any Order, (iii) when Purchaser is aware that FARO has commenced performance thereunder or (iv) taking delivery of any Products.

All capitalized terms used but not defined in the body of this document are defined in Section 10.00.

Payment of Purchase Price 1.00

Payment of Purchase Price
 Subject to credit approval by FARO and except as otherwise expressly set forth in an Order, the Purchase Price for Product shall be paid to FARO within thirty (30) days from the date of FARO's invoice. If FARO determines not to extend credit to Purchaser, FARO reserves the right to require Purchaser to pay for Product by wire transfer prior to shipment. FARO shall be entitled to issue an invoice upon shipment of Product. FARO has the right to charge interest on late Purchase Price payments at a rate of 1.5% per month (18% per annum).
 Purchaser shall also pay FARO for any and all governmental taxes, charges or duties of every kind (excluding any tax based upon FARO's income) that FARO may be required to pay with respect to the production, transportation, export, import, storage, delivery, purchase, sale or use of Product. Purchaser shall provide FARO, on request, with properly completed exemption certificates for any tax or duty from which Purchaser claims an exemption.
 Purchaser fails to make full payment of the Purchase Price in accordance with the terms set forth in the Order, FARO shall, at its sole option, have the right to the following remedies, which fare durb and not alternative and which are not exclusive:

 a) the right to cancel the Order and enter Purchase's premises to re-take possession of Product, in which event Purchaser agrees that any down payment or deposit for Product shall be payable by Purchaser
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a) the right to strate the better and not as a penalty, and all costs incurred by FARO in connection with the removal and subsequent transportation of Product shall be payable by Purchaser upon written demand;
 b) the right to enter Purchaser's premises and remove any Software, components of Product or other items necessary to render Product inoperative;
 c) the right to enter Purchaser's premises and remove any Software, components of Product or other items necessary to render Product inoperative;
 d) the right to iteminate any existing Software license agreement with Purchaser; and
 e) the right to pursue any other available remedy, including without limitation suing to collect any remaining balance of the Purchase Price (i.e., accelerate the payment of the Purchase Price, causing the entire balance to immediately become due and payable in full).
 1.05 Except as expressly set forth in Section 4.06, FARO does not permit returns on any Products shipped.
 1.06 No waiver by FARO of its rights under these terms and conditions shall be deemed to constitute a waiver of subsequent breaches or defaults by Purchaser. In the event more than one Product shipped to the Purchase Price of any Product.
 1.07 Purchaser shall pay FARO all costs and expenses of collection, suit, or other legal action to enforce the Order, including, but not limited to, all actual attorneys' and paralegal fees and collection costs FARO may assign any cause of action that it has against Purchaser without Purchaser's consent.

2.00 Delivery and Transportation

 2.00
 Delivery and Transportation

 2.01
 Delivery dates set forth in the Order are estimates and not guarantees, and are based upon conditions at the time such estimate is given.

 2.02
 FARO shall not be liable for any loss or damage, whether direct, indirect or consequential, resulting from delivery of Product past the estimated delivery date. If Product is not delivered within 90 days of the estimated delivery date, Purchaser's sole remedy shall be to cancel the Order and to recover from FARO, without interest or penalty, the amount of the down payment or deposit and any other part of the Purchase Price which has been paid by Purchaser. Notwithstanding the foregoing, such right of cancellation shall not extend to situations where delayed delivery is due to a Force Majeure Event (as defined in Section 9.01). Any delays resulting from a Force Majeure Event shall extend estimated be to supply the full amount of Product specified in Purchaser's Order, FARO reserves the right to allocate its available supply of Product among its customers and distributors. The allocation of Product shall be in such a manner and in such amounts as FARO determines in its sole distributors.

reserves the right to another is available supply of Frouder timely to conclusive and provide timely to conclusive. 2.04 Responsibility for all costs and risks in any way connected with the storage, transportation and installation of Product shall be borne entirely by Purchaser. If any disagreement arises as to whether or not damage to Product was in fact caused in storage, in transit or on installation, the opinion of FARO's technical advisors, acting reasonably, shall be conclusive. 2.05 Unless otherwise agreed to by FARO in an Order, Product shall be delivered by FARO at FARO's premises EXW (Ex Works) as defined in Incoterms 2010.

3.00 3.01

Installation, Operator Training and Maintenance Purchaser shall be responsible for installation of Product, including, without limitation, the preparation of its premises, the uncrating of Product and setting up of Product for operation. Subject to Section 4.00, Purchaser shall be responsible for all maintenance of Product. 3.02

Warranties and Exclusions; Exclusive Remedies and Disclaimers
 Subject to Section 4.05, FARO warrants that any Product (but excluding Software and services) shall be free from material defects in workmanship or material affecting the fitness of Product for its usual purpose under normal conditions of use, service and maintenance. FARO makes no warranty that any Product will operate in an uninterrupted or error free manner.
 Subject to Section 4.05, FARO warrants that any Software shall operate substantially according to written user documentation provided by FARO. FARO makes no warranty that any Software

for its usual purpose under normal conditions of use, service and maintenance. FARO makes no warranty that any Product will operate in an uninterrupted or error free manner.
4.02 Subject to Section 4.05, FARO warrants that any Software shall operate substantially according to written user documentation provided by FARO. FARO makes no warranty that any Software will operate in an uninterrupted or error free manner.
4.03 The warranties set out in paragraphs 4.01 and 4.02 above (together, the 'Warranties') shall expire at the end of the twelve (12) month period commencing on the last day of the calendar month in which Product was delivered to Purchaser (the 'Warranty Period').
4.04 To properly make a claim under the Warranties, purchaser must deliver written notice to FARO during the Warranty Period, at FARO's contact information set forth on the Order, of a breach of the Warranties, together with a description of such breach in reasonable detail. Within a reasonable time following receipt of such proper notice FARO shall have Product diagnosed by is service personnel. Nothing herein contained shall be construed as obligating FARO to make service, parts, or repairs available for any breach reported after the expiration of the Warranty Period. If Product is determined by FARO to be necessary or, at the option of FARO, will replace Product with replacement Product or parts therefor at no cost to Purchaser shall pay the cost of service, which shall be the amount that FARO would otherwise charge for an evaluation under a non-warranty service evaluation.
4.05 The Warranties, shall not apply to or cover:

a) Any defects in any component of a Product if, in the reasonable opinion of FARO, (i) Product has been improperly stored, installed, operated, or maintained; (ii) the defect was caused by or repairs are required as a result of, causes external to FARO workmanship or the materials used by FARO. As used herein, 'unauthorized means that which has not been appr

obtained.

obtained.
 e) Any defect in or related to Product which FARO cannot duplicate with reasonable effort.
 f) Any defect in or related Product caused by materials, including hardware, software or data not supplied by FARO.
 g) Any defect caused or resulting from accident, physical, electrical or magnetic stress, failure of electric power, air condition or environmental controls, use in or with defective or non-compatible equipment, hardware, software or data.
 h) Any defect or problem caused by changes in the operating characteristics of computer systems, hardware or software developed after Product is delivered.
 i) Any Product exported by Purchaser outside of the United States or Canada.

() Any demonstration or used Product.
(i) Any demonstration or used Product.
(i) Any services of FARO. ALL SERVICES OF FARO ARE PROVIDED TO PURCHASER 'AS IS' WITHOUT WARRANTY OF ANY KIND.
(i) Any Third Party Product sold or included with the Products. Such Third Party Products are provided with the manufacturer's warranties, if any, which FARO is permitted to pass on to
(i) OTHERWISE, SUCH THIRD PARTY PRODUCTS ARE PROVIDED TO PURCHASER 'AS IS' WITHOUT WARRANTY OF ANY KIND. Purchaser. 4.06

I) Any Third Party Product sold of included wint the Products. Such Third Party Products are provided wint the manuactures in tarity, many rates or particulation of warrantee, in tarity, many rates or particulation of the products of particulation of the product of product of the product of t

4.10 FARO does not authorize any person (whether natural or corporate) to assume for FARO any liability in connection with or with respect to Product. No agent or employee of FARO has any authority to make any representation or promise on behalf of FARO, except as expressly set forth herein or in the Order, or to modify the terms or limitations of the Warranties. No verbal statements shall be binding upon FARO. 4.11 The Warranties extend only to Purchaser and are transferable by Burchaser as hum during the terms of the Warranties.

4.11 The Warranties extend only to Purchaser and are transferable by Purchaser only under the following conditions:

Product is currently within the Warranty Period;
The new owner is, or becomes, a Certified User;
A FARO warranty transfer form is completed and submitted to FARO Customer Service.

4.12 All claims under the Warranties exist with Purchaser, or any subsequent owner that becomes a Certified User, and Purchaser will indemnify, defend and hold FARO harmless from any and all claims, liabilities, damages, costs and expenses for breach of warranty asserted against FARO by any third party.
1.3 PURCHASER ACKNOWLEDGES THAT IT HAS PURCHASED PRODUCT TASED UPON ITS OWN KNOWLEDGE OF THE USES TO WHICH PRODUCT WILL BE PUT. FARO SPECIFICALLY DISCLAIMS ANY WARRANTY OR LIABILITY RELATED TO THE FITNESS OF PRODUCT FOR ANY PARTICULAR PURPOSE OR ARISING FROM THE INABILITY OF PURCHASER TO USE PRODUCT FOR ANY PARTICULAR PURPOSE.
4.14 FARO is an equal opportunity employer. All candidates for employment will be considered without regard to race, color, religion, sex, national origin, physical or mental disability, veteran status, or any other basis protected by applicable federal, state or local law.

5.00 Limitations of Liability
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5.01 In no case shall FARO be liable for any indirect, special, incidental, punitive or consequential damages arising from any cause whatsoever, whether based in contract, tort (including without limitation negligence), strict product liability or any other theory of law (including without limitation theories of equitable relief), including, but not limited to, injury to or death of any operator or other person, damage or loss resulting from inability to use Product, increased operating costs, loss of profits or revenues, loss of software or data, any cost or expense of providing substitute product or software during periods of, or resulting from, malfunction, non-use or maintenance or repair (except as provided in Section 4.06(b)), or damage to property. The disclaimer of liability for indirectly resulting from thered, and vortages extends to any damages which may be suffered by third parties, including without limitation, caused directly or indirectly resulting from there any component thereof, and Purchaser argres to indemnify and save FARO harmless from any such claims made by third parties.
5.02 FARO's maximum aggregate liability arising out of or relating to any Product from any cause whatsoever, whether based in contract, tort (including without limitation negligence), strict product including without limitation negligence), strict product for any other theory of law shall not exceed the Purchase Price received by FARO for the Product to which such liability relates. In all cases, FARO's maximum aggregate liability arising out of or relating to any Order KARO for the Product to any due theory of law shall not exceed the Purchaser to FARO under such Order.
5.03 The limitations of liability in this Section apply even if FARO had notice of the possibility of damages and even if any exclusive remedies fail of their essential purpose. Purchaser acknowledges that FARO has set its pricing in reliance upon the limitations

6.00

6.01 6.02

Design Changes Product is subject to changes in design, manufacture and programming between the date of the Order and the actual delivery date. FARO reserves the right to implement such changes without Purchaser's consent. Notwithstanding the foregoing, nothing contained herein shall be construed as obligating FARO to include such changes in Product provided to Purchaser.

Intellectual Property
 As between FARO and Purchaser, FARO owns all ownership in all FARO Intellectual Property, and Purchaser shall not own or acquire any right, title or interest in any FARO Intellectual Property, FARO grants Purchaser only a limited, non-exclusive, non-transferable license to use any Software in object code form only and, unless otherwise set forth in an Order or approved in writing by FARO, only with Product in which such Software is installed or embedded.
 Purchaser acknowledges and agrees that the Software contains trade secrets, and confidential and proprietary information of FARO, and shall use no less than the same degree of care to avoid misuse or improper disclosure of the trade secrets, and confidential and proprietary information of FARO, and shall use no less than the same degree of care to avoid misuse or improper disclosure of the trade secrets, and confidential and proprietary information of FARO, and shall use no less than the same degree of care to avoid misuse or improper disclosure of the trade secrets, and confidential end proprietary information of FARO, and shall use no less than the same degree of care to avoid misuse or improper disclosure of the trade secrets, and confidential and proprietary information of FARO, and shall use to compliance with these terms and conditions, or for purpose of making one (1) archival or back-up copy of the Software in compliance with these terms and conditions, or for purpose of making one (1) archival or back-up copy of the Software, in any manner the Software, in whole or in part, or permit access to or use thereof by any third party.
 Purchaser acknowledges that any unauthorized use of the Software, or any right therein, will result in irreparable harm to FARO, and that FARO shall be entitled to damages, lost profits, attorney's fees, costs, expenses, and injunctive relief, including without limitation temporary restraining orders, preliminary injunctions and permanent injunctions from

8.00 Indemnification Purchaser will defend, indemnify and hold harmless FARO against all claims, losses, liabilities, damages, costs and expenses either (a) on account of any damage to property or injury or death of persons caused by or arising out of Purchaser's (and/or any of Purchaser's employee's, agent's, affiliate's and customer's) distribution, storage, handling, use, or disposal of Product or caused by or (b) arising out of: (i) any breach of contract by Purchaser; (ii) any acts or omissions of Purchaser (and/or any of Purchaser's employees, agents, affiliates and customers) of any applicable law, rule or regulation.

9.00 Force Majeure/ Entire Agreement / Governing Law / Miscellaneous
9.01 FARO shall not be liable for any loss, damage, detention or delay due directly or indirectly to any cause beyond FARO's control (a 'Force Majeure Event'), including without limitation, compliance with any rules, regulations, orders or instructions of any federal, state, county, municipal or other government or any department or agency thereof, acts of god, acts or omissions of Purchaser, acts of civil or military authorities, fires, floods, embargoes, war or insurrection, labor interruption through strike or walkout, transportation delays, or inability or difficulties in obtaining necessary labor, manufacturing facilities, materials or transportation from its usual sources.
9.02 These terms and conditions or warranties by FARO, express or implied, except for those constitute the entire agreement between FARO and Purchaser in respect to Product subject to such Order.
9.03 No representative of FARO has any authority to modify, alter, delete or add to any of the terms or conditions hereof. Any such modifications shall be void and of no force and effect.
9.04 The terms and conditions hereof. Plurchaser and FARO agree that the sole and exclusive jurisdiction and venue for purposes of any and all laws that might otherwise govern under applicable principles of conflicts of laws thereof. Purchaser and FARO agree that the sole and exclusive jurisdiction, or (b) the Business Court of the Ninth Judicial Circuit Court of Orange County, Florida.

action, arbitrations of mediators shall be in enter (a) the onnea states being occurs are supported action, arbitrations of mediators shall be in enter (a) the onnea states being occurs are supported action, arbitrations of mediators shall be in enter (a) the onnea states being occurs are supported action, arbitrations of mediators shall be in enter (a) the onnea states being occurs are supported action, arbitrations of mediators shall be in enter (a) the onnea states being occurs are supported action of one party having drafted said instrument. 9.05 These conditions shall not be construed more strictly against one party than another as a result of one party having drafted said instrument. 9.06 If any provision of these terms and conditions or the Order is held invalid or unenforceable by any court of competent jurisdiction, the other provisions of these terms and conditions and the Order shall remain in full force and effect to the extent not be offer a support of the other provision of these terms and conditions or the Order held invalid or unenforceable only in part or degree will remain in full force and effect to the extent not be offer an effect. Any provision of these terms and conditions or the Order held invalid or unenforceable only in part or degree will remain in full force and effect to the extent not be offer a support of the other provisions of the other provision of the other provisio

Order shall remain in full force and effect. Any provision of these terms and conditions or the Order held invalid or unenforceable only in part or degree will remain in full force and effect to the extent not held invalid or unenforceable. 9.07 FARO AND PURCHASER HEREBY IRREVOCABLY WAIVE THE RIGHT TO A TRIAL BY JURY IN ANY ACTION, PROCEEDING OR COUNTERCLAIM (WHETHER BASED IN CONTRACT, TORT OR OTHERWISE) ARISING OUT OF, UNDER OR IN CONNECTION WITH THE ORDER OR THESE TERMS AND CONDITIONS, OR ANY COURSE OF CONDUCT, COURSE OF DEALINGS, STATEMENT OR ACTION RELATED THERETO OR HERETO. 9.08 Any claim, action, suit or other proceeding initiated by Purchaser in connection with any Product must be brought within one year after delivery to Purchaser of the applicable Product to which such claim, action, suit or other proceeding relates. 9.09 Purchaser shall not export or re-export any Product in violation of applicable law, rules or regulations.

10.00 Definition

Certified User' means any person who has completed at full session of product-specific training for Product. 10.01 10.02

 10.01
 'Certified User' means any person who has completed at full session of product-specific training for Product.

 10.02
 'FARO' means FARO Technologies, Inc.

 10.03
 'FARO Intellectual Property' means all intellectual property rights relating to any Product, including without limitation, patents, copyrights, trademarks, trade secrets, and know-how, and any derivative works, improvements, modifications, repairs, maintenance, enhancements and updates of any Product.

 10.04
 'Purchaser' means the party buying Product and who is legally obligated under the Order.

 10.05
 'Software' means all computer programs, disk drive directory organization and content, including without limitation the devices containing such computer programs disk drive directory organization and content, sold pursuant to the Order.

 10.06
 'Purchaser' means the agreed-upon price of Product set forth in the Order.

 10.07
 'Third Party Product' shall mean any equipment, products, Software or services of a third party that FARO sells or makes available to Purchaser under an Order.