

RESOLUTION 2025-###

RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SAN PABLO AUTHORIZING THE CITY MANAGER TO EXECUTE A MEMORANDUM OF UNDERSTANDING (MOU) WITH RICHMOND SANITARY SERVICES, INC. (RSS) FOR A ONE-TIME RESIDENTIAL CUSTOMER CREDIT FOR SINGLE-FAMILY DWELLINGS, AND MULTI-FAMILY DWELLINGS WITH LESS THAN 5 UNITS, TO COMPENSATE RESIDENTS FOR MISSED PICK-UP EVENTS DURING THE RSS WORK STOPPAGE THAT OCCURRED IN JULY 2025

WHEREAS, the City of San Pablo maintains an exclusive franchise agreement with Richmond Sanitary Services (RSS) to provide solid waste, recycling, and organic material collection services in the City of San Pablo;

WHEREAS, on July 8, 2025, without prior notice to RSS, a labor sympathy action involving Teamster Local 315 disrupted RSS collection and transportation operations in the City;

WHEREAS, this work stoppage halted solid waste, recycling, and organics collection services for all San Pablo residential customers from July 8 through July 21, 2025;

WHEREAS, during this period, RSS deployed drivers from other service areas to prioritize essential commercial collections to mitigate potential public health and safety impacts, and all customer services resumed on July 21, 2025;

WHEREAS, following the work stoppage, City staff engaged in good-faith discussions with RSS to identify an equitable resolution for affected customers;

WHEREAS, in the proposed Memorandum of Understanding (MOU) between RSS and the City of San Pablo, a one-time credit will be provided to residential customers and multi-family customers with less than 5 units for missed collection events that occurred during the service disruption period;

WHEREAS, the full list of credits by customer type is set forth in the MOU;

WHEREAS, the credits will appear on or before the December 1, 2025, billing statement issued by RSS;

WHEREAS, as large multi-family and commercial customers are not included in the automatic credit program, they may contact RSS directly and request an individual service credit, which will be reviewed and processed by RSS based on service impact during the work stoppage period; and

WHEREAS, upon City Council approval of the MOU, City staff will work with RSS to ensure execution of the agreement and implementation of the residential customer credits, including joint outreach to the public, such as coordinated social media releases, language on billing statements, and scripts for the RSS call center representatives.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of San Pablo hereby authorizes the City Manager to execute a Memorandum of Understanding (MOU) with Richmond Sanitary Services, Inc. (RSS), in a form to be approved by the City Attorney that does not substantially alter the City of San Pablo's rights or responsibilities from that set forth in the attached MOU, for a one-time residential customer credit for single-family dwellings and multi-family dwellings with less than 5 units to compensate residents for missed pick-ups during the RSS July 2025 work stoppage;

BE IT FURTHER RESOLVED that the City Council of the City of San Pablo authorizes the City Manager to take such other actions as may be reasonably necessary to effectuate the intent of this resolution; and

BE IT FURTHER RESOLVED that the foregoing recitations are true and correct and are included herein by reference as findings.

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ADOPTED this 3rd day of November, 2025, by the following votes:

AYES: COUNCILMEMBERS:
NOES: COUNCILMEMBERS:
ABSENT: COUNCILMEMBERS:
ABSTAIN: COUNCILMEMBERS:

ATTEST:

APPROVED:

Dorothy Gantt, City Clerk

Arturo Cruz, Mayor