



Executive Summary

Contra Costa County Library has made meaningful progress across all four goals of our 2024 Strategic Plan Update. Highlights include a 34% increase in adult literacy learners, an additional 5,023 children ages 5–17 with library cards, and a 4.61% increase in overall library usage. The addition of Hoopla, a streaming platform for music, movies, and e-content, resulted in a more than 42% increase in items available for checkout. New community partnerships further broadened the Library’s reach and impact across all four strategic goals.

Goal 1

The Library champions personal and community engagement in literacy, learning and reading to enrich lives.

Accomplishments:

Literacy, education, and lifelong learning opportunities grew by more than 42% primarily due to the addition of Hoopla. This far surpasses our 10% goal in this category. The Library also accomplished the following:

- Project Second Chance achieved a 34% increase in adult literacy learners and a 19% increase in volunteer tutors
- Youth art classes are offered at the Antioch, Brentwood, Pittsburg and Prewett libraries in partnership with Youth Arts Connection
- Decodable children’s books were introduced at five branches
- Expanded digital resources, including NYT Games, NYT Cooking, The Athletic, Hoopla, Washington Post, and a new webpage for teachers to schedule class visits
- Overall Library usage increased by 4.61%, based on increased branch visits and items borrowed
- Active cardholders grew by 4%, and 5,023 more children ages 5–17 have library cards compared to August 2024

Goal 2

All library users feel welcome, included, and have a sense of belonging when using library services, resources, and facilities.

Accomplishments:

- Draft BEACON (Belonging, Engagement, Access, Collaboration, Opportunity, and Navigation) Plan completed in January 2026
- Added three new multilingual book vendors to expand and maintain collections in Farsi, Vietnamese, Korean, and Russian—including the Library's first children's Farsi collection
- Six additional bilingual staff at branches, bringing the total to 38
- Submitted Collection Development plan to State Library as required by AB1825
- Implemented Programming Framework in April 2025

Goal 3

The Library delivers a consistent, high-quality, and inviting experience at all points of contact.

Accomplishments:

- Self-Service Sundays implemented at Concord Library
- Interior refreshes for the Crockett and Rodeo libraries completed
- Preliminary designs completed for new Bay Point Library, slated to open June 2029
- Design work began for a new Oakley library in partnership with the City of Oakley, scheduled to open first half of 2028
- Deferred maintenance underway at Antioch, Pinole, Kensington, and Ygnacio Valley libraries; completion expected in 2027
- Facility Design Standards completed
- Required customer service training implemented for all staff
- Library card renewal now available online
- Scanning services now available at all branches
- Tech support hubs launched at the Pittsburg, San Pablo, and Walnut Creek libraries in partnership with Tech Exchange

Goal 4

The Library successfully promotes its value, programs, and opportunities to the community.

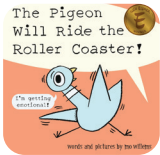
Accomplishments:

- Marketing plan completed in June 2025
- Regional email marketing for library events launched in May 2025
- Bilingual (English/Spanish) DMV ads highlighting money-saving library resources launched May 2024
- Partnerships established with Los Medanos, Diablo Valley, and Contra Costa Community Colleges for the annual countywide Read Contra Costa initiative
- Partnership with County Behavioral Health created Library Wellness Teams at the Antioch, Concord and San Pablo libraries to connect patrons with mental health and social services
- Partnership with First 5 Contra Costa places library promotional materials and a free book in their kits for new parents

2026-2027 Goals

- Expand Self-Service Sundays to San Pablo and Pittsburg and begin planning for launches at the Danville, Orinda and Brentwood Libraries
- Complete deferred maintenance projects in Antioch, Kensington, Pinole and Ygnacio Valley libraries
- Complete interior refresh of the Clayton Library in partnership with the City of Clayton
- Continue working with the City of Oakley on the design of the new library
- Groundbreaking ceremony for the new Bay Point Library

MOST POPULAR BOOKS



PICTURE BOOK

The Pigeon Will Ride the Roller Coaster!
by Mo Willems



EARLY READER

The Thank You Book
by Mo Willems



JUVENILE READER

DogMan: The Scarlet Shedder
by Dave Pilkey



TEEN READER

A Good Girl's Guide to Murder
by Holly Jackson



ADULT READER

The Women
by Kristin Hannah

ROLLING READER

Visits/Events:	208
Visitors/People Served:	11,923
Miles travelled:	6,675
Book giveaways:	7,731
New library cards made:	149
Unique partners:	99



BY THE NUMBERS



OverDrive/Libby
Checkouts 3.04M
21.3% Increase



Kanopy (Streaming)
Checkouts 1.64K
23.6% Increase



New York Times
Page views 2.72M
46.9% Increase



PressReader
Articles opened 1.33M
92.7% Increase

*Percentages are based on increases from 2024 to 2025

PROGRAMS



Ages	Live Programs	Virtual Programs	Total Attendees
Children	4,052	14	243,010
Teens	740	13	17,410
Adults	1,710	188	43,604
All Ages	1,252	2	72,318

BOOKS BORROWED

4,586,460

Physical Circulation

3,071,968

Digital Circulation



SUMMER READING

9,050

Summer Reading finishers

2,098

New online registrations in Beanstack

1.63 M

Minutes of reading were recorded in Beanstack

MEALS SERVED



13,914

*Free healthy lunch and afterschool meals for children and teens 18 and under.

VOLUNTEERS

726

Volunteers

20,094

Hours served

PROJECT SECOND CHANCE Adult Literacy Program

Volunteer Tutors: 399

Adult Learners: 430

Tutoring Hours: 19,663

Met/ Made Progress toward literacy goals: 87%



VISITS

In-Person visits

2,696,493



Website visits

5,915,128

MISSION: Bringing People and Ideas Together

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