

RESOLUTION 2026-###

RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SAN PABLO AUTHORIZING THE CITY MANAGER TO EXECUTE A TWO-YEAR AGREEMENT WITH SUN RIDGE SYSTEMS THROUGH JUNE 30, 2028, AT A BUDGETED COST NOT TO EXCEED \$247,921, TO FULFILL THE CONTINUED PROVISION OF CAD-RMS SOFTWARE SUPPORT SERVICES AS OUTLINED WITHIN THE EXISTING TRI-CITY DISPATCH SERVICES AND CAD-RMS AGREEMENT

WHEREAS, this proposed action is not a project as defined by CEQA;

WHEREAS, *Strengthen Existing and New Technology Programs...to Enhance SPPD Crime-Reduction Goals, Community Policing, Mental Health, and Training Programs, and Preserve Regional Approach & Partnerships* are adopted policy items contained in the FY 2025-27 City Council Priority Workplan, effective April 7, 2025;

WHEREAS, on May 1, 2017, the San Pablo City Council approved Resolution 2017-078, authorizing the City Manager to execute the first Tri-City Consortium agreement with the cities of Pinole and Hercules, for the provision of Dispatch services and Computer Aided Dispatch / Records Management System (CAD/RMS) software and service;

WHEREAS, under the Tri-City Consortium agreement, the Pinole Police Department provides dispatch communication services for the agencies, and the San Pablo Police Department provides San Pablo IT personnel support in acquiring, hosting, and maintaining IT infrastructure required for CAD/RMS and related software systems;

WHEREAS, all costs of associated Dispatch and CAD/RMS services, equipment, and infrastructure incurred by the Department are shared by the Tri-City agencies under a cost-share formula established within the Tri-City Consortium agreement;

WHEREAS, since 2017, the San Pablo Police Department has benefited from the regional collaborative relationships established within the Tri-City Consortium;

WHEREAS, the shared provision of services has supported operational efficiency and sustainability of enhanced police services and emergency response for the San Pablo community;

WHEREAS, on May 15, 2023, the San Pablo City Council approved Resolution 2023-080, which authorized the City Manager to execute a five-year agreement with the Tri-City Consortium, thereby extending the Consortium's shared provision of services through June 30, 2028;

WHEREAS, on April 19, 2021, the San Pablo City Council approved a multi-year agreement with Sun Ridge Systems ("RIMS"), for the acquisition of an improved and

fully-integrated CAD/RMS software system, mobile computing system, and field reporting system for the Tri-City Consortium agencies;

WHEREAS, after implementation and deployment of the “RIMS” system on April 7, 2022, the agreement for Service Support and Updates has been annually renewed through June 30, 2026 (Resolution 2025-046);

WHEREAS, the RIMS software system is heavily utilized by staff on a daily basis for access to dispatch call details and confidential state-level database information (CLETS), report writing and field data entry, completion of state-mandated data reporting, facilitation of case management, and more;

WHEREAS, the RIMS system is a vital component of SPPD’s daily public safety operations, and the provision of RIMS service support and software updates is a necessity for continued operational efficacy;

WHEREAS, the Police Department seeks authorization from the City Council for the City Manager to execute the proposed RIMS Support Services Agreement for software support and update services with Sun Ridge Systems through June 30, 2028, at a budgeted total cost not to exceed \$247,921;

WHEREAS, on July 22, 2026, staff presented the RIMS Support Services agreement proposal to the Public Safety Standing Committee (Mayor Pabon-Alvarado and Vice Mayor Xavier);

WHEREAS, the committee recommended this item be forwarded to the City Council for formal consideration and approval;

WHEREAS, the annual costs of Dispatch services and the CAD/RMS infrastructure maintenance are shared amongst Consortium agencies using the cost-share model outlined within the Tri-City Dispatch Services and CAD/RMS Agreement, effective July 1, 2023;

WHEREAS, the cost of the RIMS Support and Update services from July 1, 2026 – June 30, 2027, is \$121,295, with a subsequent annual renewal cost of \$126,626, for a total cost of \$247,921 through June 30, 2028; and

WHEREAS, the proposed expense is budgeted within the Police Department’s FY 2026-27 and FY 2027-28 operating budget (Communications: 100-2110-42005, task code CAD-RMS).

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of San Pablo hereby authorizes the City Manager to execute a two-year agreement for software support services with Sun Ridge Systems, at a budgeted cost not to exceed \$247,921

through June 30, 2028, to fulfill the continued provision of CAD-RMS software support services as outlined within the existing Tri-City Dispatch Services and CAD-RMS Agreement; and

BE IT FURTHER RESOLVED that the foregoing recitations are true and correct and are included herein by reference as findings.

* * * * *

ADOPTED this 3rd day of August, 2026, by the following votes:

AYES: COUNCILMEMBERS:
NOES: COUNCILMEMBERS:
ABSENT: COUNCILMEMBERS:
ABSTAIN: COUNCILMEMBERS:

ATTEST:

APPROVED:

Dorothy Gantt, City Clerk

Elizabeth Pabon-Alvarado, Mayor